Notifications Tab
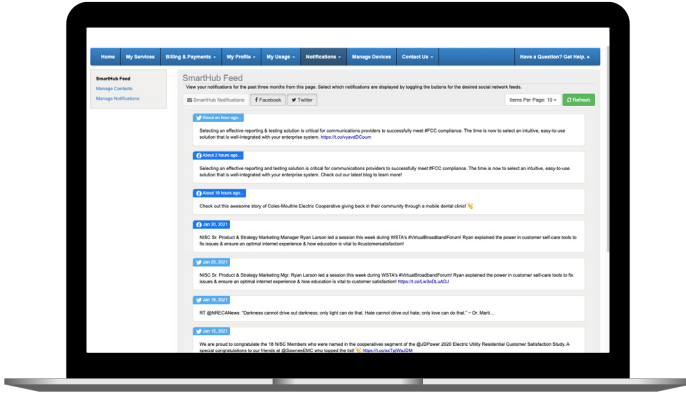
Notifications Tab

SmartHub is also a powerful communication tool. You'll receive important news and information about your account, outages, news and events through the app. You can decide how you want to be notified about your bill, by email or text message on your smartphone. Set a threshold to be notified when you are using more electricity than you planned to help stay on top of your energy costs.
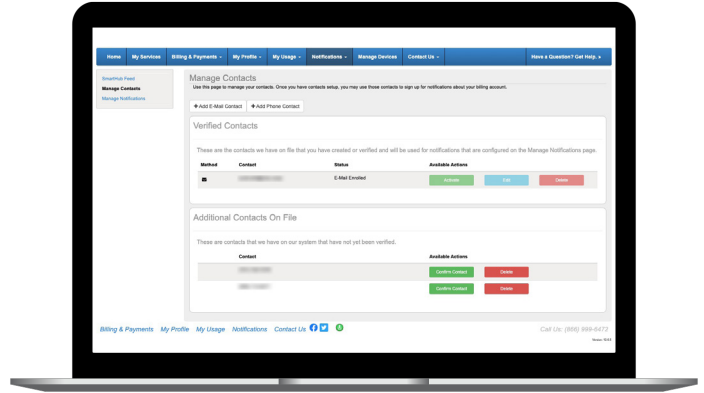
Notifications: SmartHub Feed

The SmartHub feed on the main notifications page allows you to view your notifications for the past three months.

Select which notifications are displayed by toggling the buttons for the desired social network feeds.

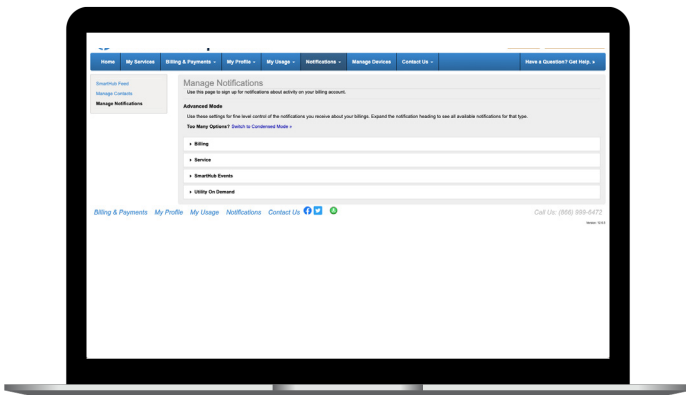### Notifications: Manage Contacts

Use this page to manage your contacts. Once you have contacts setup, you may use those contacts to sign up for notifications about your billing account.

There are buttons to Add E-Mail Contact or Add Phone Contact.

You will be able to Activate, Edit, or Delete any contacts on file that you have created or verified and will be used for notifications. Additional Contacts on File section are contacts that we have in our system that have not been verified.
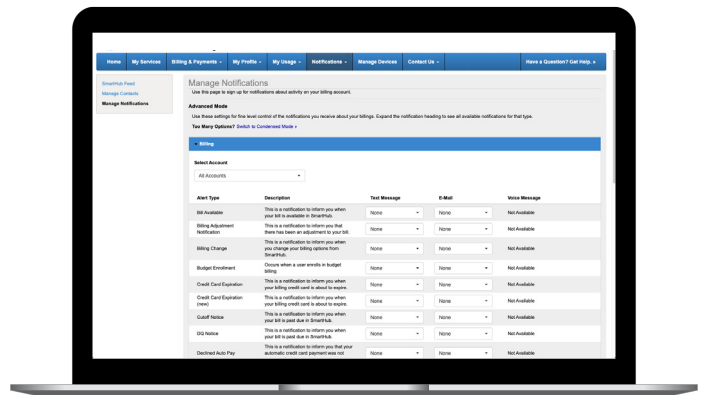
Notifications: Manage Notifications

Use this page to sign up for notifications about activity on your billing account. You'll use the contacts that were set up on the Manage Contacts screen.

You'll have the option to modify account notifications in three categories: Billing, Miscellaneous, and Service.

Click the dropdown arrow to the left of each heading to expand all of the notification options available.

Notifications: Manage Notifications / Billing

Using the Billing section as an example, here is how to sign up for notifications within each section.

Click the dropdown arrow to expand the section. You can use the phone and/or email contacts on record to sign up for text and/or email notifications.

Simply select the appropriate contact from the dropdown list behind each notification type.