

PUBLIC NOTICE

**HOLY CROSS ENERGY
COMMUNICATIONS COMMITTEE MEETING**

**WEBEX MEETING
Wednesday, January 27, 2021
1:00 p.m.**

1. 2020 Review
 - a. Year End Report Review
 - b. 2020 Member Satisfaction Survey Report
 - c. 4th Quarter Campaign Review

2. 2021 Workplans
 - a. 5.1- Member Satisfaction
 - i. Communications Strategic Plan
 1. 1st Quarter Campaign Discussion
 - b. 5.2 - Member Segmentation
 - i. NRECA Survey
 - c. 5.3 - Member Assistance
 - i. Low- and Moderate-Income definitions
 - ii. Early Demographic Information

Dave Munk
Committee Chair