



CONSUMER

HOLY CROSS ENERGY »

COMMUNITY »

YOU!

CONNECTION

VOLUME 30 | ISSUE 3 | FALL 2015

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HOLY CROSS REACHES OUT TO OUR COMMUNITY

EMPLOYEE "HELPING HANDS" VOLUNTEER PROGRAM:
FOR PROJECTS LARGE AND SMALL

In November of 2014, Holy Cross Energy employees created a volunteer program to help members of the community with everything from cleaning to construction. Projects are completed during the employee's workday. The program is growing, fulfilling a community need and reaching organizations and individuals that may not otherwise have received help.

Some recent projects include:

- Riding Institute for Disabled Equestrians (RIDE): A shelter was constructed over an outdoor bathroom.
- Roundup River Ranch: Volunteers helped with general cleaning, minor repairs and gardening.
- A wheelchair ramp was constructed for access to a home.

Holy Cross community work has gone beyond physical labor. Huts for Vets, an organization in the Roaring Fork Valley providing hut trips for veterans, needed a truck to haul supplies and materials. Holy Cross Energy donated one of their retired trucks.

The Roaring Fork School District needed to provide electric safety training for their school bus drivers. Holy Cross conducted safety demonstrations to educate the group on what to do in case of an electric power line emergency.

The results have been rewarding for all involved. Employees have contributed their time and skill and recipients couldn't be more grateful. Holy Cross and its employees are working together for a better community.



Holy Cross volunteers build a shelter for RIDE.

Connect with Us!
"Like" our Page!
Share It!



Touchstone Energy®
Cooperatives



Helping Hands wheelchair ramp project team.



Holy Cross employees at Roundup River Ranch for an after session spruce-up.

www.holycross.com

HOLY CROSS ENERGY IS LOOKING FOR A FEW GOOD STUDENTS!

YOUTH CAMP – STEAMBOAT SPRINGS

Holy Cross Energy will send two students to an all-expenses-paid Youth Camp held at Glen Eden Resort, just north of Steamboat Springs next July. Approximately 100 students will attend from Colorado, Wyoming, Kansas and Oklahoma. During the week-long camp, students learn how an electric cooperative works by simulating the function of an actual electric utility business. There's plenty of fun too! Outings include a tour of the Craig Power Plant and the Trapper Coal Mine. Recreational day trips take students rafting, on a visit to Fish Creek Falls and on a gondola ride to the top of Mt. Warner in Steamboat Springs. There are campfires, dances, a banquet and pizza parties, as well as an excursion to Steamboat's hot springs pool. Students must be 16 - 18 years of age and in their sophomore, junior or senior year of high school. Applications may be obtained from High School guidance counselors and are **due by the end of December 2015**.

YOUTH TOUR – WASHINGTON D.C.

Holy Cross Energy will send two students from our service territory on an all-expenses-paid trip to Washington D.C. in June 2016. The National Rural Electric Cooperative Association (NRECA) and electric cooperatives throughout the United States sponsor the trip. During the Youth Tour, students visit memorials, take part in a guided tour of the capitol and meet state representatives in person. The week-long tour is attended by hundreds of students from all over the nation. Applications may be obtained through guidance counselors at local high schools and are **due by end of December 2015**. It's a popular trip, so sign up early!



Colorado students visit WWII Memorial.

Holy Cross Energy Helps Sunlight Mountain Resort Get Ready for the Ski Season

Winter is just around the corner and Holy Cross Energy and Sunlight Mountain Resort are ready! Over the summer, an extensive project was completed – replacing a significant underground electric cable. The project required several crew members and specialized heavy construction equipment that is used at ski areas across the country. First, a trencher digs an open channel and places the cable within it. A second machine follows, agitating the dirt so it fills in the space around the cable. The job was completed early, well before the first snow.



Two machines, one trench and a lot of cable.

Always Know What's Going On

COUNTY ALERT SYSTEMS KEEP YOU INFORMED

Whether it's a fire, flood or traffic issues, you will be notified promptly via your cell phone, computer or other devices when emergencies occur. Sign up today!

Pitkin County: www.PitkinAlert.org

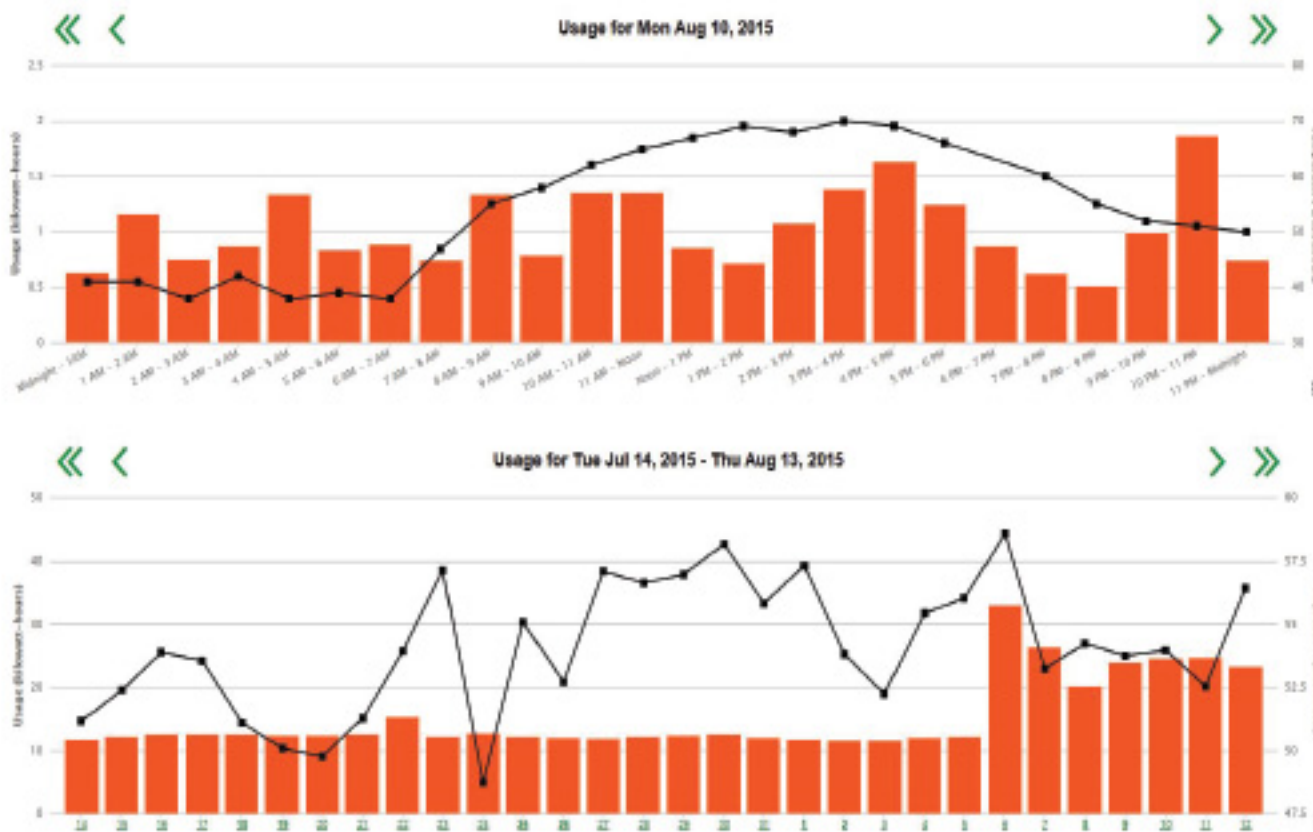
Eagle County: www.ECAAlert.org

Garfield County: www.garco911.org



ENHANCED METERS ENHANCE SMARTHUB

Using SmartHub with the new enhanced meters gives you even more detail about your accounts. With SmartHub, Holy Cross members can pay their bill, look at electrical usage on an hourly basis and report service issues. SmartHub gives you information to help you stay within budget, observe the usage on all your accounts, manage energy efficiency and more. Go to our website at www.holycross.com or download the SmartHub app to take control of your power today.



Karen Tafejian, winner of the Facebook "Like Us" contest, received a one hundred dollar bill credit award from Craig Tate.



Lisa Reed managed the Holy Cross booth at the Aspen Saturday Market.

Del Worley Wins Award

Del Worley, Chief Executive Officer of Holy Cross Energy, was the recipient of the 2015 Rocky Mountain Electrical League (RMEL) Industry Leadership Award. This award is bestowed upon an individual who has demonstrated singular dedication, service and leadership to the electric utility industry.

Del has 35 years of experience in the electric utility business. He joined Holy Cross Energy in 1992 and has been CEO since June, 2007.

Congratulations, Dell



Del Worley, CEO of Holy Cross Energy.



"The Kilowatts" of HCE finished strong at Muderella in Snowmass.

STATEMENT OF NON-DISCRIMINATION: HOLY CROSS ENERGY, a Colorado corporation, is the recipient of Federal financial assistance from the Rural Utilities Service and is subject to the provisions of Title VII of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture which provide that no person in the United States on the basis of race, color, genetic information, national origin, religion, gender, age, or handicap shall be excluded from participation in, admission or access to, denied the benefits of, or otherwise be subjected to discrimination under any of this organization's programs or

ON-BILL FINANCING

HAVE AN ENERGY IMPROVEMENT PROJECT THIS FALL? HERE IS A SMART WAY TO FINANCE IT!

Holy Cross Energy in partnership with Bank of Colorado offer low interest loans for energy efficiency upgrades that you pay back on your electric bill.



HERE'S HOW THE PROCESS WORKS:

1



Work with your Energy Coach or Contractor to identify energy saving opportunities.

2



Call Holy Cross Energy at 970-947-5473 to start the pre-approval process of your project.

3



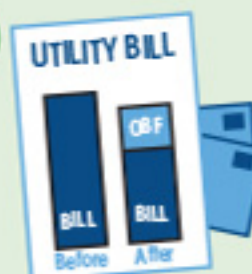
Contractor completes your project.

4



Call Holy Cross Energy to complete rebate application, schedule a post-inspection and, upon approval, the bank will pay contractor.

5



Pay back your loan on your utility bill while enjoying the savings from your efficiency project.

COMPLIMENTARY ENERGY UPGRADES AVAILABLE TO QUALIFIED HOLY CROSS MEMBERS

Holy Cross Energy, in partnership with regional and local nonprofit organizations, is working to help our members by providing FREE upgrades that improve the comfort and safety of their home, while saving energy. The annual average savings per household, after receiving weatherization upgrades, is \$435. Once you qualify, an energy coach will come to your home, assess what needs to be done, and work with you on the energy upgrades, at no cost to you. Upgrades may include insulation, air sealing, refrigerators, lighting and water heaters.

This offer is available to both renters and homeowners including families, couples, singles and seniors who reside in a single-family home, mobile home, apartment, condo, townhome or duplex. Qualifying income levels depend on your home's location and the number of occupants, for example, a four person household in Eagle County may qualify with an income up to \$65,800.

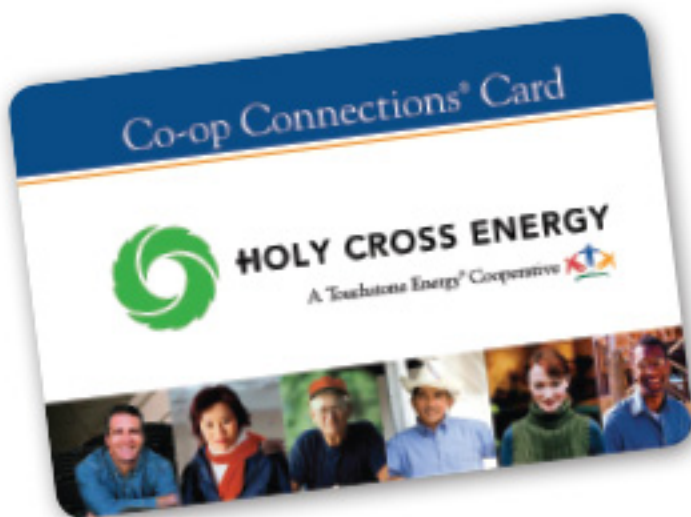
To learn more, log on to:
www.holycross.com/income-qualified-weatherization.
Or call Energy Outreach Colorado at 303-226-5068,
Monday – Friday from 8:00 a.m. – 4:00 p.m.

FUNDS ARE LIMITED, SO PLEASE CALL TODAY!



Lavelle and Chuck Bottineau enjoy comfortable living in Battlement Mesa. Complimentary upgrades included light bulbs, a programmable thermostat, new refrigerator and a furnace tune-up.

activities. The person responsible for coordinating this organization's non-discrimination compliance efforts is TIM CHARLTON, CHIEF FINANCIAL OFFICER. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization; or the Secretary, U.S. Department of Agriculture, Washington, D.C. 20250; or the Administrator, Rural Utilities Service, Washington, D.C. 20250. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.



Are You Using Your Co-op Connections Card?

THERE IS MORE TO THIS LITTLE CARD THAN YOU THINK!

In June of 2014, Holy Cross Energy members received the Co-op Connections Card in the mail. The card is an "every day savings card" with discounts at local restaurants and on health care, groceries and online shopping. This card is one of the benefits of Holy Cross membership.

Using the Co-op Connections Card, there are several ways you can save money:

- **Healthy Savings:** Discounts on vision, dental and pharmacy needs, with some prescription savings as much as 80%.
- **Co-op Deals:** Local retailers and restaurants near you provide special offers and discounts.
- **Coupons.com:** Coupons you may download that are good at more than 160 supermarkets.
- **Cash Back Mall:** Cash back for online purchases at over 4,000 retailers like Cabela's and Target.
- **Rebate Finder:** Find what your local utility is offering for rebates on name brand appliances.
- **B2B:** Discounts from nationally recognized businesses such as La Quinta and Hertz.

The Co-op Connections Card is truly your "every day savings card." See how much you can save by going to www.holycross.com/coop-connections. If you've misplaced your card, Holy Cross will replace it at no charge. Call our Member Services Department at 970-947-5421 and a new card will be sent.

SAVE THE DATE!



After-Hours Business Mixer & Small Business Saturday Kick-Off

October 21, 5 – 7 p.m. at The Dusty Boot, Eagle

Join the Vail Valley Partnership as they celebrate unique small businesses and what they do for our valley. There will be free American Express Small Business Saturday swag available as well as a flyer for Small Business Saturday marketing discounts.

4th Annual Students Shoulder-to-Shoulder Global Solutions Forum

October 23 at Vail Mountain School, Vail

The International School of Global Citizenship (SStS) is hosting this event October 22 – 25. The public session, Friday, October 23rd, will feature non-profit leaders from across the globe discussing their efforts to address issues related to poverty and/or environmental degradation. Get more info at www.shouldertoshoulder.com.

46th Annual Ski & Snowboard Swap

October 23 – 25 at Dobson Ice Arena, Vail

Where the locals go to get great deals on new and used gear. Get more info at www.vailskiswap.com.

Fright at the Museum

October 24, 3 – 6 p.m. at Walking Mountain Science Center, Avon

There will be spooky stories told, a scary forest walk, night-vision photo booth, live wolves and prizes. Get more details at www.walkingmountain.org.

Daylight Savings

November 1

Time will "fall back" one hour. This is a good time to check the batteries in your smoke and carbon monoxide detectors.

Upcoming Office Closure

November 26 – 27: Holy Cross offices will be closed for Thanksgiving.

ENERGY SAVING TIPS FOR FALL



PROGRAM YOUR PROGRAMMABLE THERMOSTATS

Typically there are four settings on programmable thermostats: Wake, Daytime, Evening and Sleep. The temperatures during the Daytime and Sleep settings should be set around 55 – 60 degrees. The Wake and Evening settings, when you are around the house, should be set at a comfortable temperature. Need help? Call Holy Cross Energy at 970-945-5491 to talk to an energy coach or member services representative.



PUT HEAT TAPE ON TIMERS

Cut your cost in half by putting your heat tape on a timer. Set the timer to operate the heat tape **ONLY** during the **DAYLIGHT HOURS**. Monitor roof melting and watch for ice dams and adjust the timer as needed. Rebates are available for heat tape timers at holycross.com/rebates or call Mary Wiener at 970-947-5432.



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OUTDOOR PROJECT SEASON IS HERE

**THE DAMAGES
COULD BE BIG,
SO CALL BEFORE
YOU DIG!**



Holy Cross Energy saves resources by printing on chlorine and acid free, 100% post-consumer waste, recycled paper.

Look inside for important news!



COMMUNITY CORNER



Holy Cross Energy partners with Energy Smart Colorado, CORE and City of Aspen at USA Pro Challenge.



Member Services Manager, Steve Casey distributes free popcorn in a collectible cup to Battle Mountain football fans at their home opener.



Member Appreciation Night during Freddy Jones Band concert at Eagle Town Park.